

FREQUENTLY ASKED QUESTION

Q1: How do I participate in this Eat & Win contest?

You are required to spend a minimum of RM20.00 at any Medan Selera Lotuss for participate in this contest. Lotuss Ampang, Seri Iskandar, KSL City, IOI city Mall, Paradigm Mall, The Mines & Wangsa Walk are not included in this contest.

Q2: How much do I have to spend to be eligible to participate in this contest?

You are required to spend a minimum of RM20.00 to participate in this contest. Each participant with a minimum spends of RM20.00 at Medan Selera Lotuss is allowed ONE (1) entry. Separate receipts can be combined. Receipts must be dated from 22 August to 16 September 2022.

A. You can send via:

- Lotuss contest Microsites that you can access from Lotuss website <https://corp.lotuss.com.my/makanmenang> OR
- Scan the QR code at the contest POSM available on Medan Selera Lotuss and will be directed to the contest microsite.

B. Participants need to provide information (eg full name, phone number, etc.) in the microsite.

C. Take a Picture of the Medan Selera Lotuss receipt(s) and upload the picture on the microsite. Receipt(s) photo should be taken in 1 image & uploaded in the entry. Each participant is only allowed to submit one entry per day; maximum 7 entries per participant per week.

D. Please keep the Medan Selera Lotuss receipt(s) as proof of purchase. Must indicate the following to redeem the gift.

Q3: How long will this competition run?

This contest will start on 22 August 2022 at 12 am and end on 16 September 2022 at 23.59 pm. This contest will run for 4 weeks from 22 August 2022 to 16 September 2022.

Q4: How will I be notified if I win?

Winners will receive a call informing them that they have won. You are required to answer a simple question before being eligible to win.

Q5: How many winners for each week during the contest period?

A total of 204 winners across the country: - a total of 204 weekly winners provided randomly during the contest period; 50 weekly prize winners and 4 weekly grand prize winners will be randomly selected at the end of each week of Lotuss Makan & Menang Contest 2022.

Q6: Am I eligible to win the Grand Prize if I have already won the Weekly Prize?

You are eligible to win the Grand Prize even if you have already won the Weekly Prize. But you can only win ONCE for the Weekly Prize.

Q7: How do I confirm myself as a winner?

A. The weekly winner must bring the original receipt of Medan Selera Lotuss and identification card.

B. The grand prize winner must bring the original receipt of Medan Selera Lotuss, identification card and driver's license.

Q8: Contest prizes:

Week 1: 22 August to 28 August 2022

Grand Prize x1 Honda Beat 110 Scooter;

x50 Weekly prizes: Lotus's Voucher worth RM1000 each winners

Week 2: 29 August to 4 September 2022

Grand Prize x1 Honda Beat 110 Scooter;

x50 Weekly prizes: Lotus's Voucher worth RM1000 each winners

Week 3: 5 September to 11 September 2022

Grand Prize x1 Honda Beat 110 Scooter;

x50 Weekly prizes: Lotus's Voucher worth RM1000 each winners

Week 4: 12 September to 16 September 2022

Grand Prize x1 Honda Beat 110 Scooter;

x50 Weekly prizes: Lotus's Voucher worth RM1000 each winners

Q9: How and where do I claim my weekly prize?

A. You can claim your prize from your chosen Lotuss Store within 30 days from the date of notification. Any unclaimed prizes will be forfeited. Gift collection will be charged at your own expense.

B. Grand prize winners will be notified of the date, time and place for prize presentation at their own expense.